

customer projects:

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| Company | TV 2 | |
| Period | June 2014 | January 2015 |
| Project | Project management of TV 2 PLAY apps for Smart TV: June 2014 - January 2015. | |
| Process | <i>Responsibilities:</i> <ul style="list-style-type: none"> ■ Manage UX and Design delivery process (app front-end) ■ Supplier management of front-end development by DOTSCREEN ■ Coordination of changes for CSM content handling ■ Test management of the internal Beta and regression test ■ Manage User Accept test together with the TV2 Play product manager ■ Managing the QA approval of the App from the manufacturers Samsung, LG, Sony and Phillips | |
| Result | The Samsung app went live in December 2014. Followed by the other apps in January 2014. | |

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| Company | Region Midt | |
| Period | November 2013 | June 2014 |
| Project | Test Management of User Acceptance Test (UAT) for migration of existing applications to a new common IT platform (Citrix – Windows7 environment). | |
| Process | <i>Responsibilities:</i> <ul style="list-style-type: none"> ■ Define test methods and processes ■ Analyze test criticality (Probability and consequence) for assigned applications ■ Define and plan test (design test) i cooperation with the users of each application ■ Execute and document the test for each application | |
| Result | Completed UAT Test of applications selected for beta operation. | |

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| Company | Norsk Elkraft Danmark A/S | |
| Period | August 2013 | August 2013 |
| Project | <p>Create an overview of the current business processes usefulness with the newly implemented Dynamics AX Xellent system. Also, follow up on the status for the ongoing project for setting up fixed reports in Dynamics AX Xellent.</p> <p>Recommend improvements for future processes and solutions connected to the critical processes. Also, recommend solution concerning the lack of functional/useful reports in Xellent.</p> | |
| Process | <i>Responsibilities:</i> <ul style="list-style-type: none"> ■ Define and improvements to critical business processes ■ Describe and document the most critical business processes ■ Design operational guides and instruct employees in using Xellent as defined in the processes. ■ Analyze Xellent-report gaps (running project) and create an overview of | |

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| | <p>possible future improvements to the report set-up.</p> <ul style="list-style-type: none"> ■ Follow-up on progress with the required report solutions ■ Instruct users in using the alternative user-layer report possibilities available in Dynamics AX – Xellent |
| Result | <p>The most critical business processes and operational guides documented. Most beneficial possible improvements recommended Status report for the on-going report project delivered. First critical user-layer report defined and implemented.</p> |

historic projects:

No: 1/17:

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| Company | Sydfyns Elforsyning (SEF) | |
| Period | September 2010 | October 2012 |
| Project | <p>Implementation of the standard system Xellent CRM for Dynamics AX and development and implementation of a new interface between Xellent and the fiber broad band provisioning system Netadmin. In addition the MS Dynamics AX and Xellent requires an upgrade to the 2009 version before implementation of CRM and the new interface.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Setting up the plan for the implementation of the 3 sub-projects (upgrade, CRM and interface). ■ Identifying requirements for the three sub-projects. ■ Identifying the business requirements for migration of the CRM data from the current stand-alone system Dansam. ■ Writing the final Requirement Specification addressed to the two external IT suppliers. ■ Designing and documenting the overall solution design description together with the IT suppliers. ■ Preparing the test strategy, test plan and test cases. ■ Drawing up the final implementation plan for the entire project (system upgrade, data migration, delivery of solution, acceptance testing, commissioning). ■ Preparation of manuals and training materials. ■ Coordination of deliveries from the two external suppliers (EGU and Code3). ■ Follow-up on project economics. ■ Training of users. ■ Coordination of support after commissioning. | |
| Result | Upgrading and implementation of standard Xellent implemented by New Year | |

(2010/11) as agreed. Customization of Xellent CRM and the new interface implemented and commissioned in September 2011. Hereafter ongoing bug fixing rectification of deficiencies after completed data migration before finally closing the project down in October 2012.

No: 2/17:

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| Company | Sydfyns Elforsyning (SEF) | |
| Period | June 2011 | June 2012 |
| Project | <p>Description of business processes for the Customer & Market area (the commercial part of SEF) using the SIPOC model.</p> <p>The management for the Customer & Market area wanted the customer facing business processes to be described using the SIPOC model. The new business processes had to be registered and maintained in the current QA system SEFKISS. In addition, the project should examine whether SEF's SharePoint platform had to be upgraded from the 2007 version to 2010 prior to implementing the required changes supporting the new way of describing the business processes.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Conducting and supporting the business' identification, structuring and drawing of processes in all customer-facing functions. ■ Analysis of the necessity for, and subsequently the resources needed, for upgrading the current SharePoint 2007 version. ■ Identifying the required changes to SEFKISS allowing the new SIPOC format for describing business processes to be recorded and maintained here. ■ Participate in the implementation (design, development and test) of SEFKISS version 2 using agile development method. ■ Follow-up on the individual departments' completion of their business process descriptions. | |
| Result | <ul style="list-style-type: none"> ■ All customer-facing functions were described by the end of 2011. SEF decided to expand the project to include the description of business processes for the entire organization using the new SIPOC model. Project duration was subsequently extended until summer 2012. ■ SEFs SharePoint environment upgraded to version 2010. ■ New SEFKISS implemented. ■ All business processes described and registered in the new SEFKISS using the SIPOC model and a new design for searching and accessing the business processes. | |

- Business processes and the new SEFKISS solution for maintaining the QA and DS484 certificates approved by Dansk Standard on renewal of the ISO9001 certificate in June 2012.

No: 3/17:

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| Company | Sydfyns Elforsyning (SEF) | |
| Period | October 2008 | April 2010 |
| Project | <p>SEF's management wanted to enhance the information security level in both the internal IT network for administrative functions as well as the optical fiber network servicing SEF's customers with broadband (Tele, TV, Internet) products by implementing required technical improvements as well as describing the required new and changed processes according to the requirements and recommendations in the DS484.</p> <p>All the new working procedures required, had to be incorporated into SEF's current QA Manual and this manual had to be electronically accessible. Departments / functions, which had not yet been ISO9001 certified (Internal IT operations, Project Department, Fiber Operation and Support, Customer Service, Sales and Marketing) had to be prepared for certification at a later date.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Interpretation of the DS484 standard and description of the guidelines for compliance with the information security requirements. ■ Identify the requirements for a future QA system for registering and maintaining both the ISO9001 and DS484 documentation. ■ Identify the weaknesses in the current IT and fiber networks and associated hardware and software solutions. ■ Identify, prioritize and implement the appropriate technical improvement projects in order to achieve the required information security level. ■ Identifying the requirements for implementing an anti-terror logging system. ■ Approve and negotiate contracts with various IT hardware and software suppliers in cooperation with the relevant department and SEF's management. ■ Implement the new anti-terror logging system and various other technical changes in the IT and Fiber Networks. ■ Implement the new electronic system for registration, maintenance and monitoring the information security and quality system (DS484, ISO9001). ■ Implement migration of the existing paper based QA system to the new | |

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| | <p>electronic system.</p> <ul style="list-style-type: none"> ■ Loading new QA and Information security descriptions and other reference and system data into the new QA system. And prepare user training ■ Follow-up on project economics with suppliers. ■ Commissioning of technical improvements and of the new QA IT system. ■ Conduct training for all employees and managers in SEF. ■ Carry out risk assessment and security level classification of all information carrying systems / solutions / processes in collaboration with KPMG. ■ Orchestra and participate in the audit meetings with Dansk Standard. |
| Result | <ul style="list-style-type: none"> ■ New electronic SharePoint based QA system called SEFKISS was implemented in the fall of 2009 using the agile project method SCRUM ■ Old data and new data were migrated/loaded into SEFKISS and the system became operational as the training of all the employees moved ahead ■ Ongoing implementation of technical improvements and the anti-terror solution throughout 2009 and Q1-2010 ■ Risk analysis completed in January 2010 and the final approval in April |

No: 4/17:

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| Company | Sydfyns Elforsyning (SEF) | |
| Period | October 2009 | August 2010 |
| Project | <p>Implementation of standard project management model. In addition design and implement an electronic project management tool for recording and monitoring of ongoing projects.</p> <p>The PM tool must be a flexible and efficient solution supporting a best-practice standardized methodology for the implementation of all types of projects including the construction of electrical and optical fiber networks for SEF's customers.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Identify the activities required for conduction the different types of projects handles by SEF's employees. ■ Identify the requirements for the new project management tool and select and negotiate agreement with external IT supplier. ■ Develop, test and implement the new project management tool using the agile development method SCRUM. ■ Describe the new processes for IT, Utility projects, design new user manuals, and standard templates for project documentation and management. ■ Test and evaluate the new project processes, templates and manuals. ■ Complete the construction of 4 optical fiber projects as part of identifying, teaching and optimizing the new standard project process. | |
| Result | <ul style="list-style-type: none"> ■ New common project management processes and tools put into use. ■ More than 300 new fiber customers as part of model development. | |

No: 5/17:

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| Company | Cap Gemini | |
| Client | TDC Mobil | |
| Period | January 2008 | August 2008 |
| Project | Number portability; Automation of confirmation process for export requests from another operator or Service Provider. | |

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| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ End-to-end project management, including management of Indian team members. ■ Identification of business requirements with the client. ■ Describing and estimating the high level solution design. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Handing over the high level solution design to development and test preparation in India. ■ Approval of the deliveries and test result report from the Indian teams. ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Evaluation of the project together with relevant stakeholders. |
| Result | A fully automated function generating confirmation of received export requests from other operators was implemented in the August release as agreed with the client. |

No: 6/17:

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| Company | Cap Gemini | |
| Client | TDC | |
| Period | September 2006 | September 2007 |
| Project | Implementation of a solution for logging customers' use of the Internet and telecommunications services as required by the Danish National IT and Telecom Agency's effectuation of the Anti-terror logging bill of September 28 th 2006. | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Interpretation of the text of the bill in collaboration with TDC Mobile's Police Group and IT Operations. ■ Project management and planning of the part on logging and search / extraction of log information regarding customers' use of cell phones. ■ Identification of business, technical and legislative requirements in cooperation with TDC Mobil, the Police Group and IT Operation. ■ Requirement Specification. ■ Describing and estimating the high level solution design. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Handing over the high level solution design to development and test preparation in India. ■ Approval of the detailed design and test cases delivered by the Indian development and testing teams. ■ Approval of the deliveries and test result report from the Indian teams. ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Monitoring and support after completing the release. ■ Evaluation of the project together with relevant stakeholders. | |
| Result | ■ Solution for logging of CDR records generated by the customers' use of cell | |

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| | <p>phones implemented.</p> <ul style="list-style-type: none"> ■ An on-line search feature to the Police Group to extract and deliver encrypted log data to the Danish Police force's IT system electronically was implemented by September 15th 2007 as the legislation required. |
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No: 7/17:

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| Company | Cap Gemini | |
| Client | TDC | |
| Period | January 2006 | June 2007 |
| Project | <p>MVNO project (TDC's new project for Nordic business customers): Implementation of number portability solution with integration between the MVNO Amdocs system and the Norwegian OCH system, POLKA.</p> <p>The client wanted a number portability solution to be developed based on the Danish solution already implemented in TDC Mobil's Amdocs solution, NABS. Norwegian import and export flows had to coexist within the same solution with as much reuse as possible and with respect for both Danish and Norwegian law.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Project management including following up on project progress from the Danish, Norwegian and Indian development and testing teams. ■ Interpretation of Norwegian porting legislation and carrying out a GAB analysis in relation to the running Danish solution. ■ Identification of requirements in cooperation with the client and the Norwegian IT company maintaining the Norwegian national porting system POLKA. ■ Describing and estimating the high level solution design together with the personal assistant assigned to me. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Handing over the high level solution design to development and test preparation in India. ■ Approval of the detailed design and test cases delivered by the Indian development and testing teams. ■ Approval of the deliveries and test result report from the Indian teams. | |

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| | <ul style="list-style-type: none"> ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Evaluation of the project together with relevant stakeholders. |
| Result | TDC's existing number portability solution was extended with functionality with respect for both Danish and Norwegian legislation. Porting may be carried out using the same solution and with full and automatic integration of both countries' Operator Clearing Houses. |

No: 8/17:

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| Firma | Cap Gemini | |
| Client | TDC | |
| Period | November 2006 | May 2007 |
| Project | <p>Expand TDC Mobil's dealer system (KVIK) and self-service portal (VAKS) with functionality for requesting the import of the customer's number prior to activating the new subscription ordered by the customer.</p> <p>The client wanted a fully automated solution allowing the sales persons to complete the import orders in one process and with no extra work required by back office personnel, except for monitoring and occasional data bug fixing, if the donor operator information provided by the customer was incorrect.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Project planning and project management. ■ Identification of business requirements with the client. ■ Requirement Specifications. ■ Describing and estimating the high level solution design. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Handing over the high level solution design to development and test preparation in India. ■ Approval of the detailed design and test cases delivered by the Indian development and testing teams. ■ Approval of the deliveries and test result report from the Indian teams. ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Monitoring and support after completing the release. ■ Evaluation of the project together with relevant stakeholders. | |

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| Result | Both front-end and back-end functionality handling of import requests implemented in TDC Mobil's existing self-service solution VAKS and the existing dealer solution KVIK. The solution allowed sales personnel at the Dealers to enter subscription orders with connected import of the customer's mobile number in the exact same manner as regular subscription orders. Also the customers were able to request import of their mobile number using the added user friendly self-service functionality. |
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No: 9/17:

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| Company | TDC Services A/S | |
| Period | January 2005 | November 2005 |
| Project | <p>Implementation of a web portal and web services for provisioning of mobile services to Service Provider customers.</p> <p>The solution was required to accommodate both large and small Service Providers allowing larger Service Providers to integrate their systems with TDC Mobile's system using web services while the smaller Service Providers may choose to use the portal for manual provisioning of services to their customers. The solution should also include functions for user management, support (activation status, theft lock, etc.), number history, number porting, statistics and ordering reports (number portability status, statistics, etc.)</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Project Management of three development teams(Odense, Aarhus, CPH), one test team in Odense and four requesters (TDC Wholesale, TDC Mobil, Telmore and DebiTel). ■ Identification of requirements together with TDC Mobil, TDC Wholesale and Service Provider representatives from Telmore and DebiTel. Coordination and specification of the requirements. ■ Coordination, description and estimation of the high level solution design. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Arranging development and test preparation kick-off for relevant stakeholders. ■ Approval of the detailed design and test cases. ■ Applying for solution and security approval by TDC's IT Operations and security department. | |

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| | <ul style="list-style-type: none"> ■ Requesting hardware implementation and preparation by IT Operation. ■ Coordinating the execution of system, integration and stress tests. ■ Prepare user training and implementation guidelines. ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Conducts user training. ■ Monitoring and support after completing the release. ■ Evaluation of the project together with the stakeholders. |
| Result | SP web portal and underlying web services implemented and put into service for all of TDC Mobile's Service Providers. The solution was a huge success and especially Telmore expressed their satisfaction with the performance and stability of the solution. |

No: 10/17:

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| Company | TDC Services A/S | |
| Period | August 2004 | June 2005 |
| Project | Implementation of a solution supporting branded prepaid cards to be published and sold by non-Telco companies such as Dansk Supermarked and Coop Danmark under a brand of their choice. | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Project planning and project management. ■ Identification of requirements in cooperation with TDC Mobile and TDC Wholesale, SIM Card manufacturers etc. ■ Requirement Specifications. ■ Describing and estimating the high level solution design in cooperation with solution architects, product managers and engineers from TDC and SIM Card manufactures. ■ Approval of the test strategy and test plan. ■ Presentation of the proposed solution, estimate and project plan for client approval. ■ Handing over the high level solution design to development and test preparation. ■ Approval of the detailed design and test cases. ■ Approval of the deliveries and test result report from the Indian development and test teams. ■ Presentation of the final solution and test result for client approval. ■ Releasing the deliveries in the client's production environment. ■ Acceptance testing in cooperation with the Dansk Supermarked. ■ Monitoring and support after the release. ■ Evaluation of the project together with representatives of the project team and the client. | |
| Result | Solution implemented with Dansk Supermarked as the first customer. Coop Danmark followed soon after. | |

No: 11/17:

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| Company | TDC Services A/S | |
| Period | November 2003 | June 2004 |
| Project | <p>Implementing a genuine prepaid solution for TDC Mobile Service Providers replacing the existing solution where CDRs are forwarded to the Service Provider every hour allowing them to simulate a prepaid product.</p> <p>The client wants to extend the existing TDC prepaid solution using the IN switch for instant billing to handle Service Provider prepaid cards.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Project planning and project management. ■ Identification of requirements in cooperation with TDC Mobile and TDC Wholesale. ■ Requirement Specifications. ■ Describing and estimating the high level solution design. ■ Follow up on development and testing activities. ■ Releasing the solution in TDC Mobil's production environment in cooperation with TDC engineers. ■ Acceptance testing in collaboration with three selected Service Providers. ■ Monitoring and support after releasing the solution. | |
| Result | Service Provider Prepaid Solution implemented | |

No: 12/17:

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| Company | TDC Services A/S | |
| Period | November 2003 | May 2004 |
| Project | <p>Implementation of flows for handling import of mobile numbers from other operators and Service Providers.</p> <p>The client wants the solution to allow porting of numbers between TDC Mobile's Service Providers.</p> | |

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| Process | <p><i>Responsibilities:</i></p> <ul style="list-style-type: none"> ■ <i>Project planning and project management.</i> ■ <i>Requirement Specifications.</i> ■ <i>High Level Design and estimation of the proposed solution in cooperation with Amdocs Personnel.</i> ■ <i>Follow up on development and testing activities.</i> ■ <i>Preparation of Test Strategy in cooperation with TDC Mobil, Telmore and Debitel.</i> ■ <i>Approval of test cases and detailed solution description and project estimate.</i> ■ <i>Releasing the solution in TDC Mobil's production environment.</i> ■ <i>Acceptance testing in collaboration with selected Service Providers.</i> ■ <i>Monitoring and support after releasing the solution</i> ■ <i>Project evaluation in collaboration with the customer.</i> |
| Result | <p><i>A fully automated and user friendly solution allowing the user to enter customer orders for subscriptions, requiring the telephone number to be imported, before activating the subscription in the exact same manner as for regular subscriptions.</i></p> |

No: 13/17:

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| Company | TDC Services A/S | |
| Period | August 2003 | May 2004 |
| Project | <p><i>Implementation of the solution for managing internal relocation (Resale) of numbers between TDC Mobile, TDC Fixed Net (Duet) and TDC Mobile Service Providers.</i></p> | |
| Process | <p><i>Responsibilities:</i></p> <ul style="list-style-type: none"> ■ <i>Project planning and project management.</i> ■ <i>Identification of requirements.</i> ■ <i>Describing the high Level Design and estimation of the proposed solution in cooperation with Amdocs personnel.</i> ■ <i>Preparation of Test Strategy in cooperation with TDC Mobil, Telmore and Debitel.</i> ■ <i>Approval of test cases and detailed solution description and project estimate.</i> ■ <i>Release of the solution in the production environment.</i> ■ <i>Project evaluation in collaboration with relevant stakeholders.</i> | |
| Result | <p><i>Solution for handling Resale order was implemented, allowing the users at TDC Mobil and TDC Mobil's Service Providers to handle these flows in the same manner as porting numbers between network operators.</i></p> | |

No: 14/17:

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| Company | TDC Services A/S | |
| Period | November 2003 | June 2004 |
| Project | <p><i>Implementation of prepaid cards (prepaid) to TDC Mobile's customers.</i></p> <p><i>The client wants a solution where prepaid SIM cards can be paired with a telephone number and subsequently be pre activated resulting in the creation of a prepaid account for the amount included in the voucher bought together with the pre activated subscription. In addition the customer should be allowed to deposit more money using vouchers with fixed amounts.</i></p> | |
| Process | <ul style="list-style-type: none"> ■ <i>I was responsible for / performed the following activities / tasks:</i> ■ <i>Project planning and project management.</i> | |

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| | <ul style="list-style-type: none"> ■ Identification of requirements in collaboration with development engineers from TDC Mobil. ■ Requirement Specifications. ■ High Level Solution design and estimation. ■ Preparation of Test Strategy in cooperation with TDC Mobil engineers. ■ Approval of test cases and detailed solution description and project estimate. ■ Release of the solution in the production environment. ■ Project evaluation in collaboration with the customer. ■ Acceptance testing in the production environment prior to launch. ■ Monitoring and support after commissioning. |
| Result | IT solution implemented on time allowing TDC Mobile's launch campaign to run as planned. |

No: 15/17:

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| Company | TDC Services A/S | |
| Period | November 2001 | November 2002 |
| Project | <p>For TDC Mobile's new Billing system from Amdocs functionality for exporting numbers on request from other operators was developed by Amdocs consultants in parallel with the development of the solution to TDC Mobile's old billing system. After the transition from the old to the new billing system the handling of export request did not work correctly.</p> <p>The client wanted to set up a Task Force Group to hedge errors so that they can be corrected. At the same time the group must ensure that a manual work around for handling export requests would be implemented allowing the executing of any export request in due time until all the problems in the new system are solved.</p> | |
| Process | <p>Responsibilities:</p> <ul style="list-style-type: none"> ■ Identification of defects in the new Amdocs billing system. ■ Development of Excel / SQL utility tools for monitoring and fault correction of the export flow. ■ Description of the solutions for fixing the defects in the system. ■ Prioritization of defects to be fixed. ■ Follow-up on and support developers and testers in solving any unforeseen problem with defect fixing and/or testing. ■ Releasing defect fixes in the client's production environment. ■ Monitoring export flows after release of defect fixes. | |
| Result | <p>The problems with the export flows were solved.</p> <p>An uncountable number of export requests were executed "manually" during the year it took to finally fix the last problem.</p> | |

No: 16/17:

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| Company | TDC Services A/S | |
| Period | February 2001 | October 2001 |
| Project | Implementation of the export part only of a future number porting solution for TDC Mobile and TDC Mobile's Service Providers. | |

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| | <i>The client requested a technical project manager to participate in the group of technicians from all the telecom operators in Denmark. The technical project manager must support TDC Mobil's interests in the choice of solution to be implemented.</i> |
| Process | <i>Responsibilities:</i> <ul style="list-style-type: none"> ■ Detailed design of porting flow common to all telecommunications provider in DK. ■ Project Management of technical implementation project for handling export of mobile telephone numbers. ■ Defining and describing the solution architecture. ■ Implementation of number porting solution. ■ Support and Monitoring after launch. |
| Result | <i>TDC Mobile's number porting solution implemented and launched on time and as required by Danish National Telecom Agency.</i> |

No: 17/17:

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| Company | TDC | |
| Period | January 2000 | May 2000 |
| Project | <i>Implementation of a solution supporting a new service for TDC Mobile's customers allowing them to search for, pre-listen, buy and download a ringtone to their mobile phone via text messages.</i> | |
| Process | <i>Responsibilities:</i> <ul style="list-style-type: none"> ■ Technical IT project management. ■ Identification of requirements the technical IT billing solution. ■ Designing the solution in cooperation with TDC Mobile development engineers and IT development specialists. ■ Follow-up on development and testing progress ■ Implement the solution in the production environment. ■ Monitoring and support after launch. | |
| Result | <i>A pioneering solution implemented in due time for launch which took place in the weekend of the Olson brothers winning the European Song Contest. The content provider had had the winner song turned into a ringtone just in case they won. To everybody's surprise they did win causing the new solution to crash because of the overwhelming desire by the customers to get the winner song as their new ringing tone. The new SMS ringtone service was a huge success from day one.</i> | |